CERTIFICATION OF ENROLLMENT

SUBSTITUTE SENATE BILL 5502

Chapter 374, Laws of 2011

62nd Legislature 2011 Regular Session

LIMOUSINE CARRIERS

EFFECTIVE DATE: 01/01/12 - Except section 14, which becomes effective 07/01/12.

Passed by the Senate April 18, 2011 YEAS 35 NAYS 11

BRAD OWEN

President of the Senate

Passed by the House April 6, 2011 YEAS 81 NAYS 15

FRANK CHOPP

Speaker of the House of Representatives

Approved May 16, 2011, 3:42 p.m.

CERTIFICATE

I, Thomas Hoemann, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 5502** as passed by the Senate and the House of Representatives on the dates hereon set forth.

THOMAS HOEMANN

Secretary

FILED

May 17, 2011

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

SUBSTITUTE SENATE BILL 5502

AS AMENDED BY THE HOUSE

Passed Legislature - 2011 Regular Session

State of Washington

62nd Legislature

2011 Regular Session

By Senate Transportation (originally sponsored by Senators White, Nelson, Keiser, Ranker, Kohl-Welles, Rockefeller, Murray, Litzow, Harper, Fain, Swecker, Delvin, and Shin)

READ FIRST TIME 02/21/11.

- AN ACT Relating to the regulation, operations, and safety of
- 2 limousine carriers; amending RCW 46.72A.010, 46.72A.020, 46.72A.030,
- 3 46.72A.040, 46.72A.050, 46.72A.060, 46.72A.080, 46.72A.090, 46.72A.100,
- 4 46.72A.120, and 46.72A.140; adding new sections to chapter 46.72A RCW;
- 5 creating a new section; prescribing penalties; and providing effective
- 6 dates.

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- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 8 **Sec. 1.** RCW 46.72A.010 and 1996 c 87 s 4 are each amended to read 9 as follows:
- 10 The legislature finds and declares that privately operated
- 11 limousine transportation service is a vital part of the transportation
- 12 system within the state and provides prearranged transportation
- 13 services to state residents, tourists, and out-of-state business
- 14 people. Consequently, the safety, reliability, and stability of
- 15 privately operated limousine transportation services are matters of
- 16 statewide importance. The regulation of privately operated limousine
- 18 Therefore, it is the intent of the legislature to permit the department

transportation services is thus an essential governmental function.

19 and a port district in a county with a population of one million or

- 1 more to regulate limousine transportation services without liability
- 2 under federal antitrust laws. <u>It is further the intent of the</u>
- 3 legislature to authorize a city with a population of five hundred
- 4 thousand or more to enforce this chapter through a joint agreement with
- 5 the department, and to direct the department to provide annual funding
- 6 from limousine regulation-related fees that provide sufficient funds to
- 7 such a city to provide delegated enforcement.
- **Sec. 2.** RCW 46.72A.020 and 1996 c 87 s 5 are each amended to read 9 as follows:
- 10 ((All limousine carriers must operate from a main office and may
 11 have satellite offices. However, no office may be solely in a vehicle
 12 of any type. All arrangements for the carrier's services must be made
 13 through its offices and dispatched to the carrier's vehicles.))
 - (1) Contact by a customer or customer's agent to engage the services of a carrier's limousine must be initiated by a customer or customer's agent at a time and place different from the customer's time and place of departure. The fare for service must be agreed upon prior to departure. Under no circumstances may customers or customers' agents make arrangements ((for immediate rental of a carrier's vehicle with the driver of the vehicle)) to immediately engage the services of a carrier's limousine with the chauffeur, even if the ((driver)) chauffeur is an owner or officer of the company, with the single exception of stand-hail limousines only at a facility owned and operated by a port district in a county with a population of one million or more that are licensed and restricted by the rules and policies set forth by the port district.
 - (2) At the time of the conduct of the commercial limousine business, the chauffeur of a limousine and the limousine carrier business must possess written or electronic records substantiating the prearrangement of the carrier's services for any customer carried for compensation, except for vehicles meeting the requirements of the exception for stand-hail limousines described in subsection (1) of this section. Limousine carriers and limousine chauffeurs operating as an independent business must list a physical address on their master business license where records substantiating the prearrangement of the carrier's services may be reviewed by an enforcement officer. A limousine carrier must retain these records for a minimum of one

- calendar year, and failure to do so is a class 3 civil infraction
 against the carrier for each record that is missing or fails to include
 all of the information described in rules adopted under subsection (4)
 of this section.
 - (3) Limousine carriers and limousine chauffeurs operating as an independent business must list a telephone or pager number that is used to prearrange the carrier's services for any customer carried for compensation.

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- (4) The department shall adopt rules specifying the content and retention schedule of the records required for compliance with subsection (2) of this section.
- 12 (5) The failure of a chauffeur who is operating a limousine to 13 immediately provide, on demand by an enforcement officer, written or 14 electronic records required by the department substantiating the prearrangement of the carrier's services for any customer carried for 15 compensation, except for limousines meeting the requirements of the 16 exception for stand-hail limousines described in subsection (1) of this 17 section, is a class 2 civil infraction and is subject to monetary 18 penalties under RCW 7.80.120. It is a class 1 civil infraction for a 19 repeat offense under this subsection during the same calendar year. 20
- 21 (6) The department shall define by rule conditions under which a 22 chauffeur is considered to be operating a limousine, including when the 23 limousine is parked in a designated passenger load zone.
- 24 **Sec. 3.** RCW 46.72A.030 and 1996 c 87 s 6 are each amended to read 25 as follows:
 - (1) The department, in conjunction with the Washington state patrol, shall regulate limousine carriers with respect to entry, safety of equipment, chauffeur qualifications, and operations. The department shall adopt rules and require such reports as are necessary to carry out this chapter. The department may develop penalties for failure to comply with this section.
 - (2) In addition, a port district in a county with a population of one million or more may regulate limousine carriers with respect to entry, safety of equipment, chauffeur qualifications, and operations. The county in which the port district is located may adopt ordinances and rules to assist the port district in enforcement of limousine regulations only at port facilities. In no event may this be construed

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- to grant the county the authority to regulate limousines within its jurisdiction. The port district may not set limousine rates, but the limousine carriers shall file their rates and schedules with the port district if requested.
 - (3) The department, a port district in a county with a population of at least one million, or a county in which the port district is located may enter into cooperative agreements for the joint regulation of limousines.
- 9 (4) The department and a city with a population of five hundred 10 thousand or more may enter into cooperative agreements as provided in 11 section 12 of this act, subject to the limitations set forth in RCW 12 46.72A.130.
- 13 (5) The Washington state patrol shall annually conduct a vehicle inspection of each limousine licensed under this chapter, except when 14 a port district ((regulates)), or a city with a population of five 15 <u>hundred thousand or more, enforces</u> limousine carrier((s)) <u>regulations</u> 16 17 under subsection (2) or (4) of this section, that port district or county in which the port (([district])) district is located ((shall)), 18 or a city with a population of five hundred thousand or more, may 19 conduct the annual <u>limousine</u> vehicle inspection <u>and random limousine</u> 20 21 vehicle inspections in conjunction with limousine regulation enforcement activities, provided that the inspection criteria and fees 22 are substantially the same regardless of the authority conducting the 23 24 inspection. Random limousine vehicle inspections may not be conducted while the limousine contains customers. The state patrol, the city, or 25 the port district((, or the county)) conducting the annual limousine 26 27 vehicle inspection may impose an annual vehicle inspection fee and reinspection fee. A carrier must pay a reinspection fee if a limousine 28 fails inspection for compliance with vehicle standards and is 29 reinspected. If the limousine passes the first reinspection within 30 thirty days of failing the original inspection, all of the reinspection 31 fee must be refunded to the carrier. However, refunds are not 32 available for subsequent reinspections. While a limousine is licensed 33 by the department for commercial limousine use, failure to comply with 34 vehicle inspection standards, established by the department by rule, is 35 36 a class 3 civil infraction against the carrier, with monetary penalties 37 against the carrier as specified in RCW 7.80.120, for each violation of a safety requirement. It is a class 4 civil infraction for each 38

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- 1 <u>violation of other vehicle standards, with monetary penalties against</u>
- 2 the carrier as specified in RCW 7.80.120, and the limousine vehicle
- 3 certificate must be summarily suspended until safety violations of
- 4 <u>vehicle standards are corrected and the limousine is reinspected.</u>
- 5 **Sec. 4.** RCW 46.72A.040 and 1996 c 87 s 7 are each amended to read 6 as follows:
- 7 Except when a port district regulates limousine carriers under RCW
- 8 46.72A.030 or a city with a population of five hundred thousand or more
- 9 is authorized under section 12 of this act to enforce state laws or
- 10 rules applicable to limousine carriers, limousines, and chauffeurs,
- 11 <u>subject to the limitations set forth in section 12 of this act</u>, the
- 12 state of Washington fully occupies and preempts the entire field of
- 13 regulation over limousine carriers as regulated by this chapter.
- 14 Cities, towns, and counties or other municipalities may enact only
- 15 those laws and ordinances relating to limousine carriers that are
- 16 consistent with this chapter.
- 17 **Sec. 5.** RCW 46.72A.050 and 1996 c 87 s 8 are each amended to read 18 as follows:
- 19 <u>(1)</u> No limousine carrier may operate a limousine upon the highways
- 20 of this state without first ((obtaining a business license from the
- 21 department. The applicant shall forward an application for a business
- 22 license to the department along with a fee established by rule. Upon
- 23 approval-of-the-application,-the-department-shall-issue-a-business
- 24 license-and-unified-business-identifier-authorizing-the-carrier-to
- 25 operate-limousines-upon-the-highways-of-this-state)) being properly
- 26 registered as a business in Washington and having been issued a unified
- 27 business identifier.
- 28 (2) In addition, a limousine carrier shall ((annually)) obtain((7
- 29 upon payment of the appropriate fee,)) from the department a limousine
- 30 <u>carrier license for the business and</u> a ((vehicle)) <u>limousine vehicle</u>
- 31 certificate for each limousine operated by the carrier. <u>The limousine</u>
- 32 <u>carrier_license_and_limousine_vehicle_certificates_must_be_renewed</u>
- 33 <u>through the department annually or as may be required by the</u>
- 34 <u>department</u>. The department shall establish by rule the procedure for
- 35 <u>obtaining</u>, <u>and</u> <u>the fees for</u>, <u>the limousine carrier license and</u>
- 36 <u>limousine vehicle certificate</u>. <u>It is a class 1 civil infraction</u>, with

- 1 monetary penalties against the carrier as specified in RCW 7.80.120,
- 2 <u>for each day that a limousine is operated without a valid limousine</u>
- 3 carrier license or valid limousine vehicle certificate required under
- 4 this subsection.

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- 5 **Sec. 6.** RCW 46.72A.060 and 2003 c 53 s 251 are each amended to 6 read as follows:
 - (1) The department shall require limousine carriers to obtain and continue in effect, liability and property damage insurance from a company licensed to sell liability insurance in this state for each limousine used to transport persons for compensation.
 - (2) The department shall fix ((the amount of)) by rule coverages and limits, and prohibit provisions that limit coverage, for the insurance policy or policies, giving consideration to the character and amount of traffic, the number of persons affected, and the degree of danger that the proposed operation involves. The limousine carrier must maintain the liability and property damage insurance in force on each ((motor propelled vehicle while so used)) limousine while licensed by the department.
- 19 (3) Failure to file and maintain in effect the insurance required 20 under this section is a gross misdemeanor and the limousine vehicle 21 certificate must be summarily suspended. It is a class 1 civil 22 infraction, with monetary penalties against the carrier as specified in 23 RCW 7.80.120, for each day that a carrier operates a limousine with a 24 summarily suspended limousine vehicle certificate.
- 25 **Sec. 7.** RCW 46.72A.080 and 1997 c 193 s 1 are each amended to read 26 as follows:
 - (1) No limousine carrier may advertise without listing the carrier's unified business identifier issued by the department in the advertisement and specifying the type of service offered as provided in RCW 46.04.274. No limousine carrier may advertise or hold itself out to the public as providing taxicab transportation services.
- 32 (2) All advertising, contracts, correspondence, cards, signs, 33 posters, papers, and documents that show a limousine carrier's name or 34 address shall list the carrier's unified business identifier and the 35 type of service offered. The alphabetized listing of limousine

carriers appearing in the advertising sections of telephone books or other directories and all advertising that shows the carrier's name or address must show the carrier's current unified business identifier.

- (3) Advertising in the alphabetical listing in a telephone directory need not contain the carrier's certified business identifier.
- (4) ((Advertising by electronic transmission need not contain the carrier's unified business identifier if the carrier provides it to the person selling the advertisement and it is recorded in the advertising contract.
- (5)) It is a ((gross misdemeanor)) violation, subject to a fine of up to five thousand dollars per violation, for a person to (a) falsify a unified business identifier or use a false or inaccurate unified business identifier; (b) fail to specify the type of service offered; ((er)) (c) advertise or otherwise hold itself out to the public as providing taxicab transportation services in connection with a solicitation or identification as an authorized limousine carrier; or (d) conduct commercial limousine business without a valid limousine carrier license or valid limousine vehicle certificate as required under this chapter, unless licensed as a charter party carrier under chapter 81.70 RCW.
- (5) If the basis for the violation is advertising, each advertisement reproduced, broadcast, or displayed via a particular medium constitutes a separate violation.
 - (6) In deciding the amount of penalty to be imposed per violation, the department shall consider the following factors:
 - (a) The carrier's willingness to comply with the department's rules under this chapter; and
- 28 <u>(b) The carrier's history with respect to compliance with this</u> 29 <u>section.</u>
 - (7) It is a class 1 civil infraction, with monetary penalties against the chauffeur as specified in RCW 7.80.120, for a chauffeur to:
- (a) Solicit or assign customers directly or through a third party
 for immediate, nonprearranged limousine service pick up as described in
 section 2(1) of this act; or
 - (b) Offer payment to a third party to solicit customers for limousine service pick up without current copies of a written contract regarding such services on file at the third party's business. Copies of the current written contract must be stored and made available on

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- 1 <u>both the third party's and limousine carrier's business premises.</u>
- 2 <u>Limousine vehicles engaged in the services detailed in the contract</u>
- 3 must carry a certificate verifying existence of a current contract
- 4 <u>between the parties. The certificate must contain a general</u>
- 5 <u>description of the agreement, including initial and expiration dates.</u>
- 6 <u>A_written_contract_may_not_allow_for_immediate,_nonprearranged</u>
- 7 <u>limousine service pick up.</u>
- 8 (8) It is a class 1 civil infraction, with monetary penalties
- 9 against the individual as specified in RCW 7.80.120, for an individual
- 10 to:
- 11 (a) Accept payment to solicit or assign customers on the behalf of
- 12 <u>a chauffeur for immediate, nonprearranged limousine service pick up as</u>
- 13 <u>described in section 2(1) of this act; or</u>
- 14 (b) Accept payment to solicit customers for limousine service pick
- 15 up without current copies of a written contract regarding such services
- on file at the third party's business. Copies of the current written
- 17 <u>contract_must_be_stored_and_made_available_on_the_third_party's</u>
- 18 <u>business premises and in any limousine engaged in the services detailed</u>
- 19 <u>in the contract. A written contract may not allow for immediate,</u>
- 20 <u>nonprearranged limousine service pick up.</u>
- 21 **Sec. 8.** RCW 46.72A.090 and 1996 c 87 s 12 are each amended to read 22 as follows:
- 23 (1) The limousine carrier shall ((certify)), before a chauffeur
- 24 operates a limousine, provide proof in a form approved by the
- 25 <u>department</u> to the appropriate regulating authority that each chauffeur
- 26 hired to operate a limousine meets the following criteria <u>administered</u>
- 27 <u>or monitored by the department or an authority approved by the</u>
- 28 <u>department</u>: $((\frac{1}{1}))$ <u>(a)</u> Is at least twenty-one years of age; $((\frac{2}{1}))$
- 29 <u>(b)</u> holds a valid Washington state driver's license; $((\frac{3}{3}))$ <u>(c)</u> has
- successfully completed a training course approved by the department; ((4)) (d) has successfully passed a written examination which, to the
- 32 greatest extent practicable, the department must administer in the
- 33 <u>applicant's language of preference;</u> ((\(\frac{45}{5}\))) <u>(e)</u> has successfully
- 34 completed a background check performed by the Washington state patrol
- 35 <u>or a credentialing authority approved by the department that meets</u>
- 36 standards adopted by rule by the department; (f) has passed an initial
- 37 <u>test and is participating in a random testing program designed to</u>

- detect the presence of any controlled substances determined by the 1 2 department; (g) has a satisfactory driving record that meets moving 3 accident and moving violation conviction standards adopted by rule by the department; and (((6))) (h) has submitted a medical certificate 4 certifying the individual's fitness as a chauffeur. Upon initial 5 application and every ((three)) two years thereafter, a chauffeur must 6 7 file a physician's certification with the limousine carrier validating the individual's fitness to drive a limousine. The department shall 8 determine by rule the scope of the examination and standards for denial 9 10 based upon the chauffeur's physical examination. The director may require a chauffeur to ((be-reexamined-at-any-time)) undergo an 11 12 additional controlled substance test or physical examination if the 13 chauffeur has failed a controlled substance test or his or her physical 14 fitness has been called into question.
- 15 <u>(2)</u>The limousine carrier shall keep on file and make available for 16 inspection all documents required by this section.
- 17 **Sec. 9.** RCW 46.72A.100 and 2002 c 86 s 295 are each amended to 18 read as follows:
- The director may impose any of the sanctions specified in RCW 19 20 18.235.110 for unprofessional conduct as described in RCW 18.235.130 or 21 if one of the following is true of a chauffeur hired to drive a limousine, including where such a chauffeur is also the carrier: (1) 22 23 The person has been convicted of an offense of such a nature as to 24 indicate that he or she is unfit to qualify as a chauffeur; (2) the person is guilty of committing ((two-or-more)) an offense((s)) for 25 26 which mandatory revocation of a driver's license is provided by law; (3) the person has been convicted of vehicular homicide or vehicular 27 assault; (4) the person is intemperate or addicted to narcotics; or (5) 28 the person, while participating in a random testing program designed to 29 30 detect_the_presence_of_any_controlled_substances_determined_by_the department under RCW 46.72A.090, is found to have taken one of the 31 controlled substances determined by the department without a valid and 32 current prescription from a licensed physician. 33
- 34 **Sec. 10.** RCW 46.72A.120 and 1996 c 87 s 15 are each amended to read as follows:
- 36 The department may adopt and enforce such rules, including the

- 1 setting of fees, as may be consistent with and necessary to carry out
- 2 this chapter. The fees must approximate the cost of administration.
- 3 Any fee related to limousine vehicle certificates must not exceed
- 4 <u>seventy-five dollars</u>. Any fee related to a limousine carrier license
- 5 <u>for a business must not exceed three hundred fifty dollars.</u> Any fee
- 6 related to limousine vehicle inspections must not exceed twenty-five
- 7 dollars.
- 8 **Sec. 11.** RCW 46.72A.140 and 2002 c 86 s 296 are each amended to 9 read as follows:
- 10 The uniform regulation of business and professions act, chapter
- 11 18.235 RCW, governs unlicensed practice, the issuance and denial of
- 12 licenses, and the discipline of licensees under this chapter by the
- 13 department.

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- NEW SECTION. Sec. 12. A new section is added to chapter 46.72A RCW to read as follows:
- (1) The department may enter into cooperative agreements with cities with populations of five hundred thousand or more for the purpose of enforcing state laws or rules applicable to limousine carriers and chauffeurs. This power to enforce includes the right to adopt local limousine laws by city ordinance that are consistent with this chapter and the right to impose monetary penalties by civil infraction as provided in this chapter.
 - (2) In addition, the following specific authority and limitations to city enforcement must be included:
 - (a) City enforcement officers may conduct street enforcement activity consistent with this chapter;
 - (b) City enforcement officers may conduct inspections of limousines to verify compliance with limousine standards adopted by rule by the department and, if the carrier requests, conduct annual limousine vehicle inspections in lieu of an inspection conducted by the Washington state patrol. The city may receive all limousine inspection or reinspection fees for inspections conducted by city enforcement officers;
- 34 (c) A city may require that any limousine carrier dispatching a 35 limousine to pick up passengers within the incorporated area of the 36 city to maintain on file with the city insurance documents that meet

- the requirements adopted by rule by the department. The city may issue civil infractions to carriers and summarily suspend limousine vehicle certificates for failure to maintain on file valid insurance documents with the city.
- 5 (3) A cooperative agreement with the department for delegated enforcement must specify the schedule and amount of funds derived from 6 7 limousine carrier license, limousine vehicle certificate, and chauffeur 8 license fee revenue to be provided to the city to allow the city to In addition, the 9 provide the agreed upon level of enforcement. cooperative agreement must restrict the fee revenue use by a city to 10 the costs of enforcing state laws or rules applicable to limousine 11 carriers and chauffeurs. 12
- NEW SECTION. **Sec. 13.** The department of licensing shall convene an internal work group regarding the issuance of chauffeur licenses. The department shall provide a report on its recommendations on this issue to the transportation committees of the legislature by November 15, 2012.
- NEW SECTION. Sec. 14. A new section is added to chapter 46.72A RCW to read as follows:
- 20 (1) The limousine carriers account is created in the state 21 treasury. Notwithstanding any other provision of law, all receipts 22 from each civil infraction and violation imposed by this chapter must 23 be deposited into the account. Moneys in the account must be spent 24 only after appropriation.
- (2) Expenditures from the account may be used only for regulation and enforcement under this chapter, including regulation and enforcement through a cooperative agreement as described in section 12 of this act.
- NEW SECTION. Sec. 15. Sections 1 through 12 of this act take 30 effect January 1, 2012.
- NEW SECTION. Sec. 16. Section 14 of this act takes effect July 1, 2012.

Passed by the Senate April 18, 2011. Passed by the House April 6, 2011. Approved by the Governor May 16, 2011. Filed in Office of Secretary of State May 17, 2011.